

Review and Resolution of Participant complaints and disputes

CE Policy, Section C.12

Any participant or potential participant of a Praed Foundation sponsored live training program that wishes to express a concern about his/her experience may contact the Praed Foundation at: info@TCOMTraining.com and expect a confirmation of receipt within 2 business days. The Praed Foundation will consider each complaint filed; however, cannot guarantee a particular outcome. The Praed Foundation will communicate the outcome of the complaint review within 15 business days.

Program Fees, Refunds, and Participant Cancellation

CE Policy, Section C.12

Any participant requiring a refund can receive a full refund as long as they cancel their registration to any Praed Foundation sponsored event 1 business day in advance.

Registration cancellations may be initiated by emailing: info@praedfoundation.org